

Group Three

Sustainable Enterprise Solutions

• Services • Retail • Hospitality • Legal Services • FMCG • Manufacturing

Business Process Management

Enterprise Portal

Customer Relationship Management

Unified Communication

Enterprise Resource Planning
Enterprise Content Management

SD - ITIL v3
CSI - 6σ

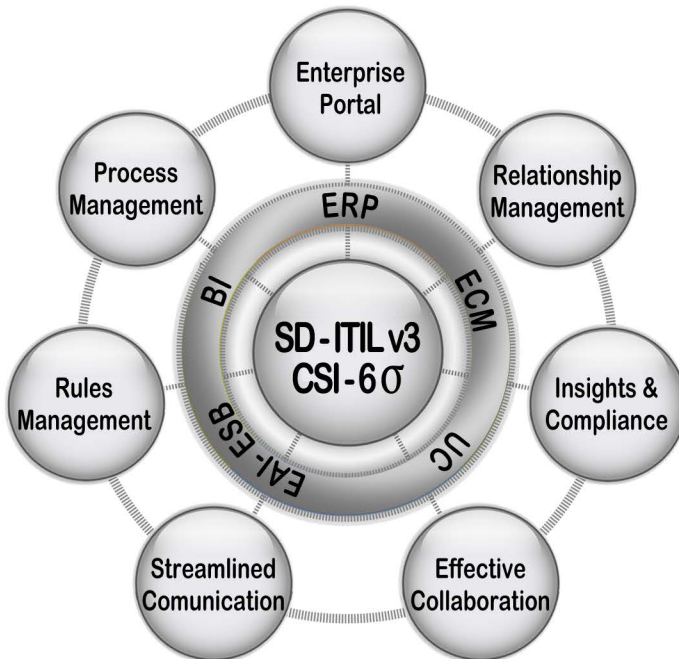


Mission Statement

To become a globally leading IT solutions & service provider through continues organizational and process optimization, leadership & employee competence development, sustainable growth, as well as commitment to alliance & open innovation.

Introduction

Established on the principle of quality and business driven service delivery, Group Three is the region's leading system integrator and service provider. Delivering solutions in Business Management System (ERP), Business Intelligence & Reporting, Unified Communications, Business Process Management, Customer Relationship Management, Enterprise Content Management and Enterprise Portal, providing a comprehensive solutions eco system for SMEs.



Comprehensive solutions eco-system

Background

Group Three a UAE based Technology and Services Company, formed in 2007 and reincorporated in UAE in 2010. A company with clear vision and rock-solid ITSM {IT Service Management} infrastructure, Group Three experienced strong growth since its inception of UAE operations and registered some of the leading companies under his clientele in a short time-span.

Services

Quality forms the core of our ITSM strategy with a blend of ITIL v3 for Service Delivery {SD} and Six Sigma for Continues Service Improvement {CSI}, we strive to deliver constant results and continues improvement of our delivery standards.

Our core solution set includes:

Business Management System {ERP} for covering the core organizational transactions such as Finance, CRM, SCM, HR, Payroll and Manufacturing.

Enterprise Content Management {ECM} for contracts {lifecycle management}, records management, web content and document management.

Business Intelligence {BI} for analysis, KPI monitoring and reporting.

Enterprise Portal for a single entry point to your organizational activities and effective collaboration.

Unified Communications - next generation IP Telephony infrastructure that help you implement communication enabled business processes and a call center like functionality at a fraction of cost.

Track the status of your organizational activities, electronic approvals. Identify bottle-necks in your process through powerful monitoring and reporting; Our powerful Business Process Management Suite let you take a step forward towards paper-less office.

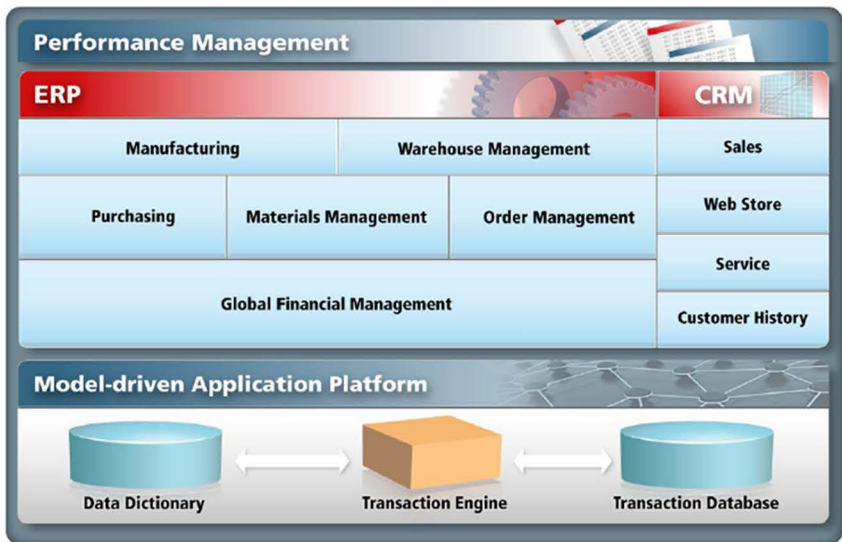
Capitalizing on open source technologies, Group Three is providing the most comprehensive, cost effective and integrated solution set for SMEs in market today.

Business Management System

Adempiere Business Suite is an industrial strength software solution that combine ERP, CRM and SCM support for business processes. Adempiere ERP is based on ground breaking dictionary based architecture, providing a platform for true agile ERP implementations. A powerful ERP with comprehensive solution set for Retails, Services, Hospitality and Manufacturing sector.

Introduction

Adempiere Business Suite provides a seamless 360* view of you company. As opposed to traditional ERP software, ADempiere is designed around business processes and transactions rather than on the traditional accounting and departmental views architecture.



Though making the decision to implement a new business management system is a process that requires research and foresight. Here are three top reasons why businesses have selected ADempiere over Oracle applications, SAP and Microsoft Dynamics.

* ADempiere can scale with your business; ADempiere provides affordable scalability for your growing businesses. With benchmarked performance and rich functionality across financials, SCM and CRM.

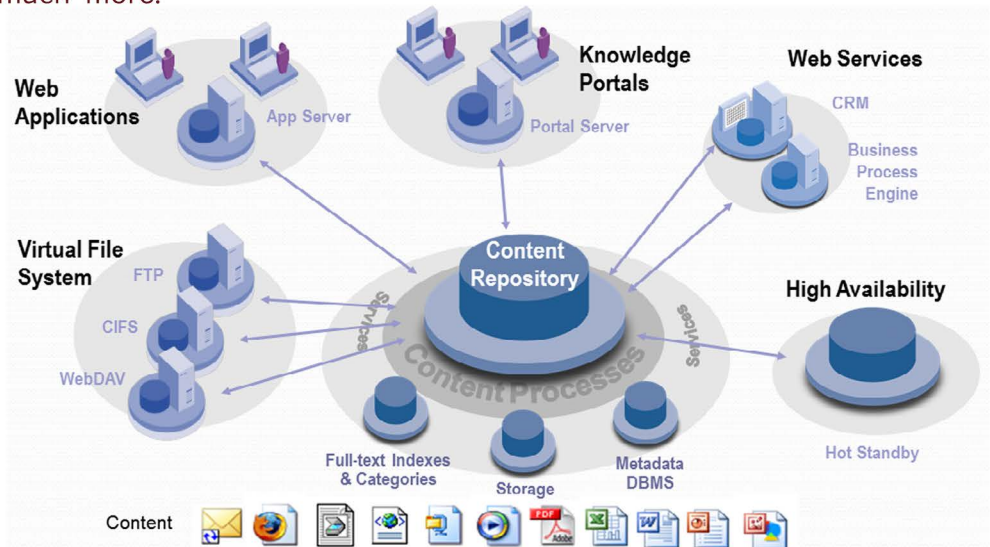
* ADempiere provides a low total cost of ownership.

Enterprise Content Management System

Often valuable content is scattered across enterprise in forms; such as email, fax, documents and filling cabinet. Organizations often struggle with issues such as lifecycle management, version control, duplication, multi-filing and search. ECM is a comprehensive solution to manage enterprise content; Our solution provides integrated Document, records and web content management; streamlining content storage and retrieval process.

Introduction

Alfresco is an open source ECM solution providing services such as content metadata management, version control, lifecycle management, workflow, search, associations to other content, tagging, commenting, and much more.



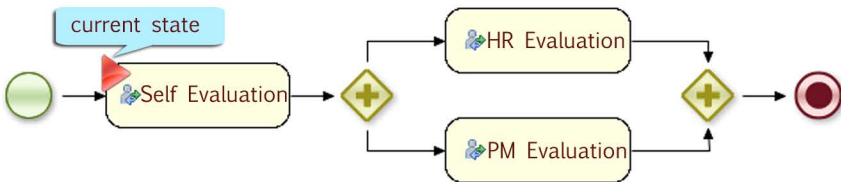
A white paper from Alfresco shows how it is possible to save, in the first year of implementation (based on a 1,000 user configuration) up to 89 percent of the cost of SharePoint purchases, and up to 96 percent of the cost of other ECM solutions e.g. IBM Filenet and opentext.

Business Process Management

Business Process Management (BPM) software and services from Group Three help organizations optimize business performance by discovering, documenting, automating, and continuously improving business processes to increase efficiency and reduce costs. BPM enables organizations to be more efficient, more effective and more capable of change than a functionally focused, traditional hierarchical management approach.

Introduction

- Grain insight into your business processes
- Monitor the request / process state
- Identify bottle necks
- Effective management of tasks
- Platform for integration and service orchestration
- Keep all involved parties updated with status (e.g. suppliers/customers)



BPM enables business to respond to changing consumer, market, and regulatory demands faster than competitors {with traditional transactional style technologies} - creating competitive advantage.

Technology has allowed the coupling of BPM to other methodologies, such as Six Sigma, to help business through complete DMAIC cycle.

Once a process is implemented; businesses can simulate changes to business process based on real-life data and easily identify resource efficiency and process bottle-necks.

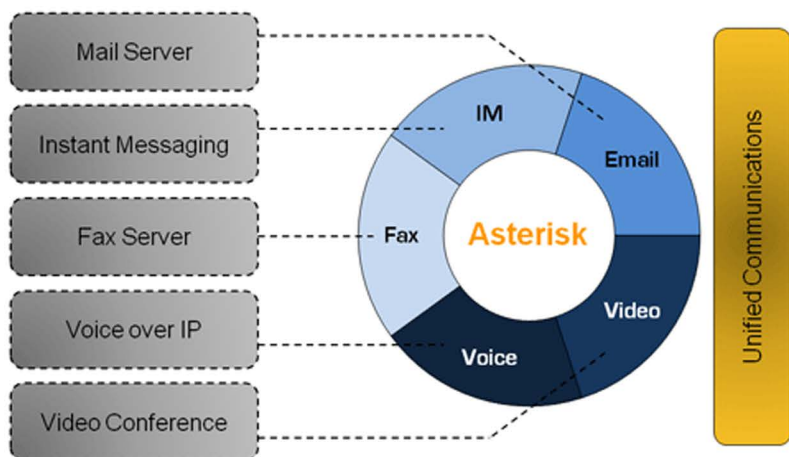
Unified Communication / IP Telephony

The IP PBX system provide businesses infrastructure that can easily be integrated with information system, providing a robust base to stream-line complex business processes. Our UC server solution provides more then 140 traditional PBX features out of the box including enterprise class features such as Unified Messaging, hot-desking, IVR and conferencing with easier integration to business applications such as CRM, ERP & Help desk

Introduction

Based on open source Asterisk IP PBX system; Group three is providing a feature rich and robust communication system to SMEs. UC Appliance contain all features of traditional PBX system with additional features beyond traditional offering. UC Appliance provides more then 140 PBX features out of the box such as MOH, IVR, VoiceMail, CDR, Call Recording, call-monitoring, whispering, hot-desking, conferencing and much more.

UC Appliance can help you build communication enabled business processes by easily integrating with information system such as CRM and ERP.



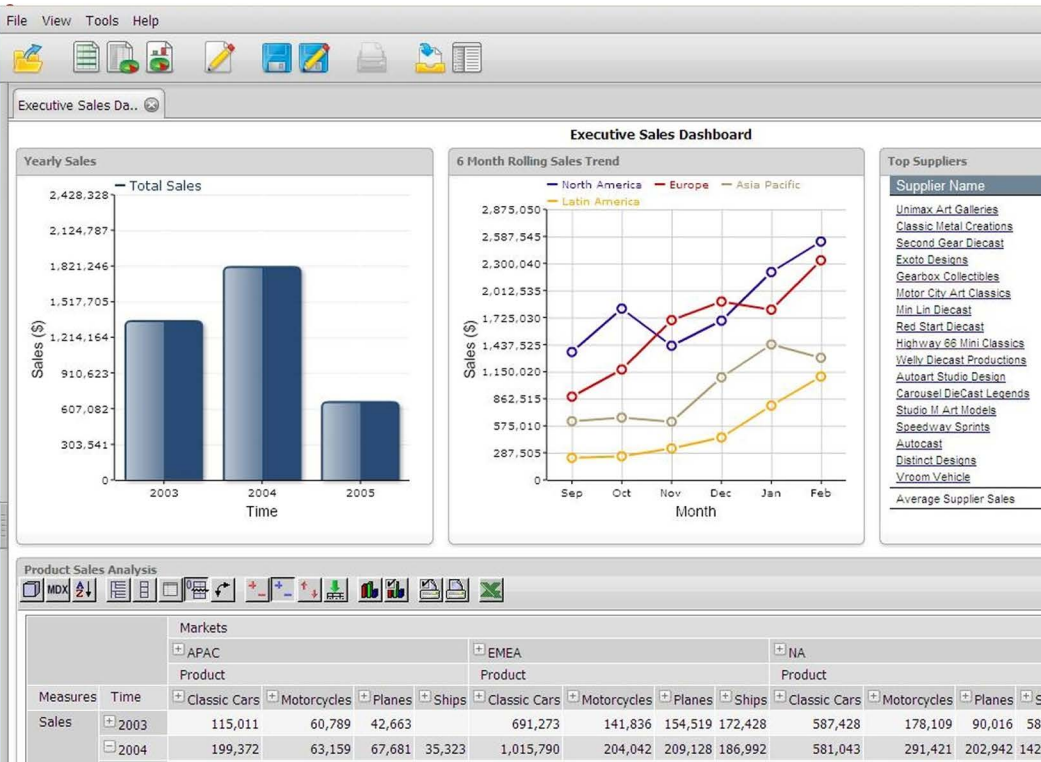
Business Intelligence

Our powerful web-based BI Suite provides you with clearer historial, current and predictive view of your business operations. Create a set of Performance metrices and Benchmarks and track the organizations progress towards business goals.

Introduction

A single dashboard for KPIs, graphs and powerful drill down capabilities on your dimensional data.

- KPIs and Grapsh
- Powerful drill-down capabilites on dimensional data
- Web-based reporting with fine grained security
- Powerful ETL / Data Integration Tooling
- and more



Closing Remarks

Businesses demand a 360 degree visibility and control across all processes but overtime maintaining and integrating multiple solutions and/or switching between them become a productivity hurdle. On the other hand relying on single vendor for IT products leads to vendor lock-in, functionality limitation and higher spendings than industry average.

Group Three's solution set and service management & delivery methodology was created around the concept of business processes.

With a clear vision of implementing complex business processes, {interacting with multiple underlying information systems,} providing a seamless user experience. A single dashboard to show KPIs, reports, user tasks, coworkers activities and calendar events with easier access to transactions management systems.

Group Three is committed to

- Deliver solutions to Increase corporate efficiency
- Enable corporate agility
- Help you in meeting and predicting organization's targets
- Increase collaboration
- Increase visibility across organization.
- Provide affordable & sustainable scalability
- Maintain best ROI ratio in industry

Group Three is Operating its development & technology integration center from sub-continent and utilizing open source technologies wherever feasible, Our objective is to provide robust enterprise class infrastructure while delivering best ROI to our clients.



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The Best ROI on Enterprise Solutions in industry